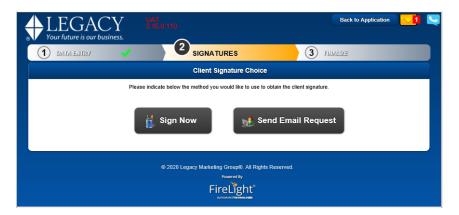
FireLight® Signature Process for Non-Face-to-Face Solicitations

As part of the non-face-to-face and/or video software solicitation process, FireLight gives you the option to e-mail your client a request to sign required application documents.



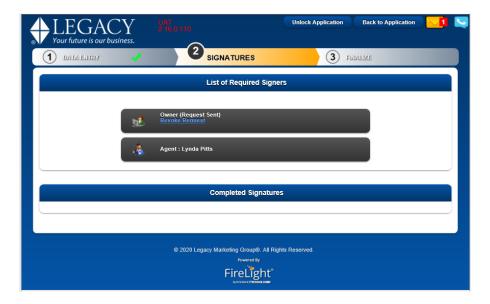
To start the process, complete these sections:

- Signer Name.
- Signer Email.
- Your Email (this e-mail is used in all future correspondence related to the signing ceremony).
- Signer Last 4 Digits of SSN/Government ID (the four-digit number is not compared with the number on the application).
- Signer Birth Date (the birth date is not compared with the date on the application).

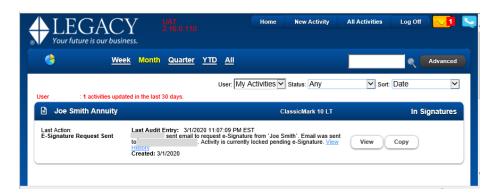


Note: The e-mail Subject and Message sections cannot be modified.

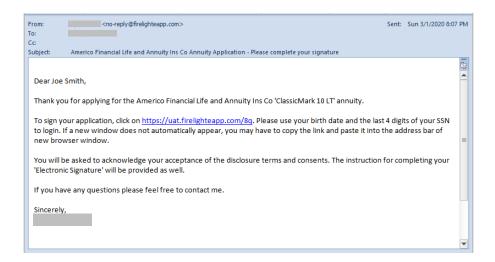
After clicking "Send Email Request," wait to return to the signing ceremony to complete your signature.



The application status is then updated with the client signature request.



Your client will receive this e-mail:

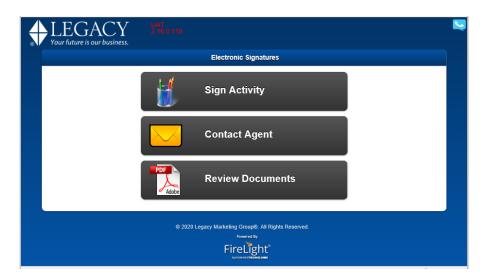


The link in your client's e-mail opens this page in his/her web browser, where the client will enter the Last 4 Digits of SSN/Government ID and Birth Date (these numbers must match those entered on the e-mail request page).

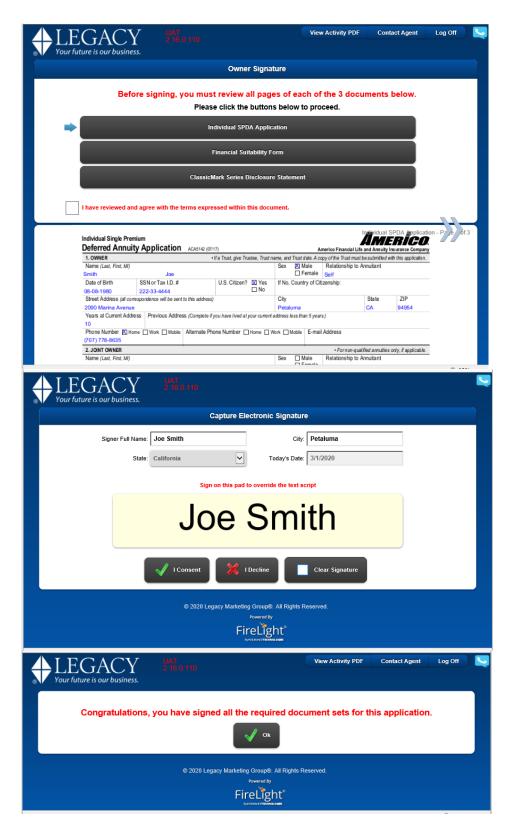


Your client is then given three options:

- **Sign Activity**—displays the standard Owner Signature signing ceremony feature to obtain the client's signature(s).
- **Contact Agent**—displays an e-mail template to allow the client to send an e-mail to the producer.
- Review Documents—displays the application document package for the client's review.

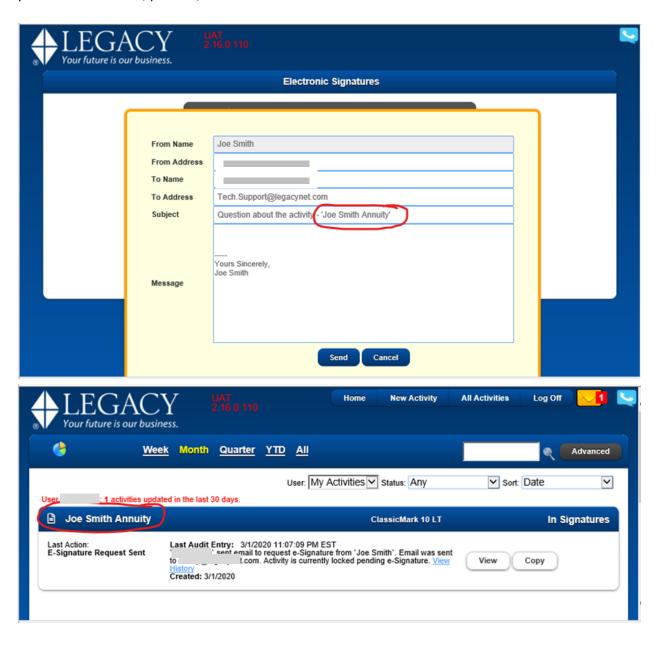


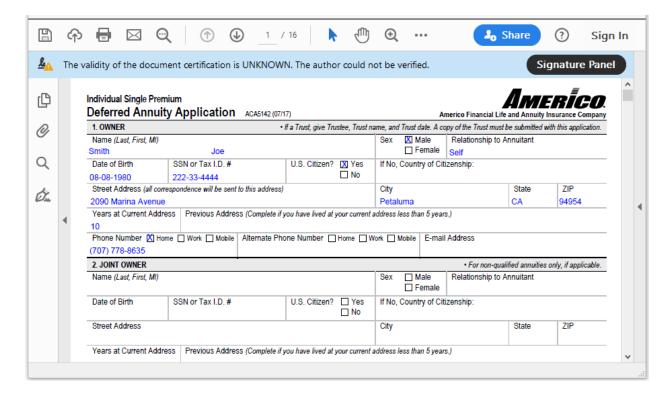
Sign Activity Option



Contact Agent Option

Note: Since the application name is included in the e-mail subject line, if you're planning to use the e-mail signature option, it's important to create an appropriate name for each application at the time you select the carrier, product, and issues state.





FireLight will send an e-mail notification to you after your client completes the signing ceremony.



For questions or assistance, contact Legacy's Suitability Help Desk at 800-395-1053, Ext. 5819.