



Marketing and Distribution

2090 Marina Avenue • Petaluma, CA 94954-6714
www.legacynet.com

Call 800-395-1053

Fax: 800-211-5641

Sales Support Hours:

6:30 a.m. to 4:30 p.m., Pacific Time

Sales Support	E-Mail	Extension
General	marketing@legacynet.com	4002
Suitability/Compliance and Customer Service Advocate	suitabilityhelpdesk@legacynet.com compliance@legacynet.com	5819
Commissions	commissions@legacynet.com	4014
Licensing & Contracting/ Appointment Requests	LegacyContracting@legacynet.com	4007
Lori Burleson Sales and Marketing Manager	lori.burleson@legacynet.com	5829
Susan Souza Lead Sales and Relationship Manager	susan.souza@legacynet.com	6946
Joyce Corda Sales and Relationship Manager	joyce.corda@legacynet.com	6673
Esmeralda Affonso Sales and Relationship Manager	esmeralda.affonso@legacynet.com	5818
Kevin Frates Sales and Relationship Manager	kevin.frates@legacynet.com	6708
Mike Evans Sales and Relationship Manager	mike.evans@legacynet.com	6711

Regional Sales	E-Mail	Phone
James Markoe Regional Sales Manager	james.markoe@legacynet.com	6675
Craig Rodamaker Regional Vice President of Sales	craig.rodamaker@legacynet.com	Mobile: 952-270-5739
John Terry Regional Sales Manager	john.terry@legacynet.com	6777



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Executive Team	E-Mail	Extension
Lynda Pitts Chief Executive Officer	lynda.pitts@legacynet.com	5809
Preston Pitts President	preston.pitts@legacynet.com	5801
Niju Vaswani Chief Marketing Officer	niju.vaswani@legacynet.com	5812
Chris Eaken Vice President of Compliance and Administration	chris.eaken@legacynet.com	5832
Amy Setikas Vice President of Finance	amy.setikas@legacynet.com	5875
Luba Losyev Vice President of Technology	luba.losyev@legacynet.com	6967



Ameritas Life Insurance Corp.
**Administrative Services—
 ALL Ameritas Business**

P.O. Box 305086 • Nashville, TN 37230-5086
 100 Centerview Drive, Suite 100 • Nashville, TN 37214
www.legacynet.com

Call 800-624-5837

Fax: 844-874-5235
 Service Center Hours:
 7 a.m. to 5 p.m., Central Time

New Business	Phone	Address
Applications can be submitted electronically (via FireLight® e-app) or by mail or fax	800-624-5837 Fax: 844-874-5235	Ameritas New Business P.O. Box 305086 Nashville, TN 37230-5086
Client Services	Phone	Address
	800-262-2360 Fax: 844-874-5236	Ameritas Policyholder Services P.O. Box 305087 Nashville, TN 37230-5087
Claims Services	Phone	Address
	800-262-2360 Fax: 844-874-5237	Ameritas Claims P.O. Box 305088 Nashville, TN 37230-5088
Licensing & Contracting	E-Mail	Phone
Ameritas Appointment questions	LegacyContracting@legacynet.com	800-395-1053, Ext. 4007 7:30 a.m.– 4:30 p.m., Pacific Time
Suitability/Compliance and Customer Service Advocate	E-Mail	Phone
Legacy's Help Desk—Forms, new business, and suitability questions	suitabilityhelpdesk@legacynet.com or compliance@legacynet.com	800-395-1053, Ext. 5819



Americo Financial Life and Annuity Insurance Company
 (For Legacy’s proprietary products LibertyMarkSM and
 ClassicMarkSM)

Call 800-786-4558

Fax: 800-395-9261

Service Center Hours:

8 a.m. to 5 p.m., Central Time

Administrative Services — ALL Americo Business (except RLP)

P.O. Box 410288 • Kansas City, MO 64141-0288

300 W. 11th Street • Kansas City, MO 64105-1618

www.legacynet.com

Administrative Services AMERICO BUSINESS ONLY

E-mail:

- **General requests/New Business requirements:** submit@americo.com
- **Policyholder Services:** customer.service@americo.com
- **Licensing & Contracting (Legacy):** LegacyContracting@legacynet.com
- **Suitability/Compliance and Customer Service Advocate:** suitabilityhelpdesk@legacynet.com
 or compliance@legacynet.com
- **Commissions (Legacy):** commissions@legacynet.com

Primary phone numbers:

- **New Business:** 800-786-4558, Dial 1 for Agent Call Center.
- **Policyholder Services:** 800-786-4558, Dial 2 for Annuity PHS
- **Claims Services:** 800-634-1181, Dial 6 and then 3
- **Licensing & Contracting (Legacy):** 800-395-1053, Ext. 4007
- **Suitability/Compliance and Customer Service Advocate Help Desk:** 800-395-1053, Ext. 5819

Licensing & Contracting	E-Mail	Phone
Americo Contracting and Appointment Requests	LegacyContracting@legacynet.com	800-395-1053 Ext. 4007
New Business	E-Mail	Phone
Applications can be submitted by fax or e-mail	submit@americo.com	800-786-4558, Dial 1 Fax: 800-395-9261, 800-395-9238, or 877-388-3448
Suitability/Compliance and Customer Service Advocate	E-Mail	Phone
Legacy’s Help Desk — forms, new business, and suitability questions	suitabilityhelpdesk@legacynet.com or compliance@legacynet.com	800-395-1053 Ext. 5819



Americo Financial Life and Annuity Insurance Company

Call 800-395-1053, Ext. 4002
Hours: 6:30 a.m. to 4:30 p.m., Pacific Time

Reliable Living Plan™

SUBMITTING NEW BUSINESS

New business can only be submitted online. Links to the Reliable Living Plan™ (RLP) Underwriting Tool for Assessment of Health (UTAH PDT) and the Quote & Enrollment System (Q/E) are available on the Reliable Living Plan™ (RLP) product page of LegacyNet®.

Note: Access to Q/E requires a secure logon and password. Instructions for setup will be sent 1-3 days after receiving confirmation of your LTC insurance appointment with Americo.

E-mail:

- **Licensing & Contracting (Legacy):** LegacyContracting@legacynet.com
- **Commissions (Legacy):** commissions@legacynet.com

Primary phone numbers:

- **Licensing & Contracting (Legacy):** 800-395-1053, Ext. 4007
- **Commissions:** 800-395-1053, Ext. 4014
- **Marketing/Sales Support:** 800-395-1053, Ext. 4002
- **Questions regarding UTAH PDT and Q/E:** 833-867-1865
- **New Business/Policyholder Services:** 844-757-7787

NTT Data (formerly Dell Service Center)

Administrative Services

P.O. Box 81728 • Lincoln, NE 68501

777 Research Drive • Lincoln, NE 68521

Call 800-300-0519 or
402-479-0115

Fax: 800-813-6095

Service Center Hours:

7 a.m. to 5 p.m., Central Time

Administrative Services

E-mail:

- General requests/New Business requirements: DS.Legacy.Customer.Service@nttdata.com
- Claims: DS.Lincoln.NE.Legacy.Claims@nttdata.com

Primary phone numbers:

- Policyholder Services: 877-549-7663, Dial #2
- Claims: 877-549-7663, Dial #27
- FGL Claims ONLY: 866-702-2194, Dial #5
- Transamerica Claims ONLY: 800-553-5975, Dial #3

Policyholder Service/
Administration
(FGL; Phoenix, a Nassau Re
Company; Transamerica;
Washington National)

E-Mail

Phone

Sandy Snyder
BPO Senior Manager

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Customer Delivery Executive

Randy.Hinton@nttdata.com

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Ext. 1504

Claims

E-Mail

Phone

Scott Roberts
Life Claims Operations Manager

Scott.Roberts@nttdata.com

402-479-0115
Ext. 6226